

JUL. 5. 2005 2:52PM YOUNG & BASILE

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## FACSIMILE TRANSMISSION

**DATE:** July 5, 2005  
**TO:** Examiner: Unknown  
Group Art Unit: 2167  
**FAX NO.:** 703-872-9306  
**FROM:** William M. Hanlon, Jr.  
**Our Ref:** SRQ-100-A  
**Serial No.:** 09/870,364  
**PGS. TO FOLLOW:** Two (2)

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Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler  
Serial Number: 09/870,364  
Filing Date: May 30, 2001  
Examiner/Art Group Unit: Unknown/2167  
Title: NON-PAY CUSTOMER RETENTION  
PROGRAM

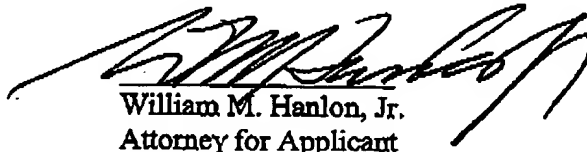
CERTIFICATION OF FACSIMILE TRANSMISSION

Sir:

Transmitted with this document is a Status Inquiry in the above-identified application.

- ☒ No additional fee is required.
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I hereby certify that this correspondence was transmitted, via Facsimile, to Examiner  
Unknown, Group Art Unit 2167 Fax Number: 703-872-9306 on July 5, 2005.

  
William M. Hanlon, Jr.  
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STATUS INQUIRY

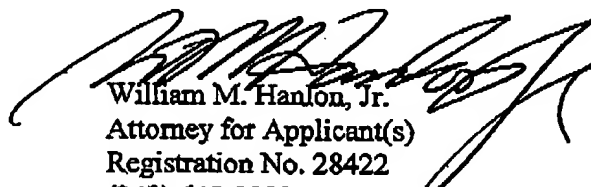
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

Please provide the below-listed attorney of record with the status of the above-identified patent application.

Respectfully submitted,

YOUNG, BASILE, HANLON, MacFARLANE, WOOD  
& HELMHOLDT, P.C.

  
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Dated: July 5, 2005  
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